



3CX Hosted PBX

All-in-one communications, made easy and affordable

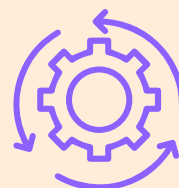


3CX is an ideal replacement for outdated traditional telephone systems, which provides a complete Unified Communications platform that your business can use to connect and collaborate with your team and your customers, anytime and anywhere.

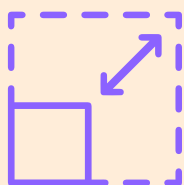
It removes the cost and management headaches and limitations of traditional PBX or limitations helping you streamline your operations and increase your overall efficiency.



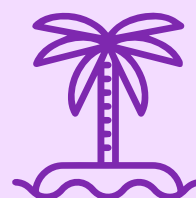
Unlimited local national and Australian mobile calls



Integrates with your mobile, desktop or handset for seamless workflow



Scales with your business, easily add or remove users



Perfect for remote workers and multiple branches

3CX, connecting your teams and customers:

Connect from anywhere

- Make and receive calls from anywhere.
- Use your office number to take calls on mobile apps for iOS and Android.
- Easily monitor inbound calls and chats from anywhere.

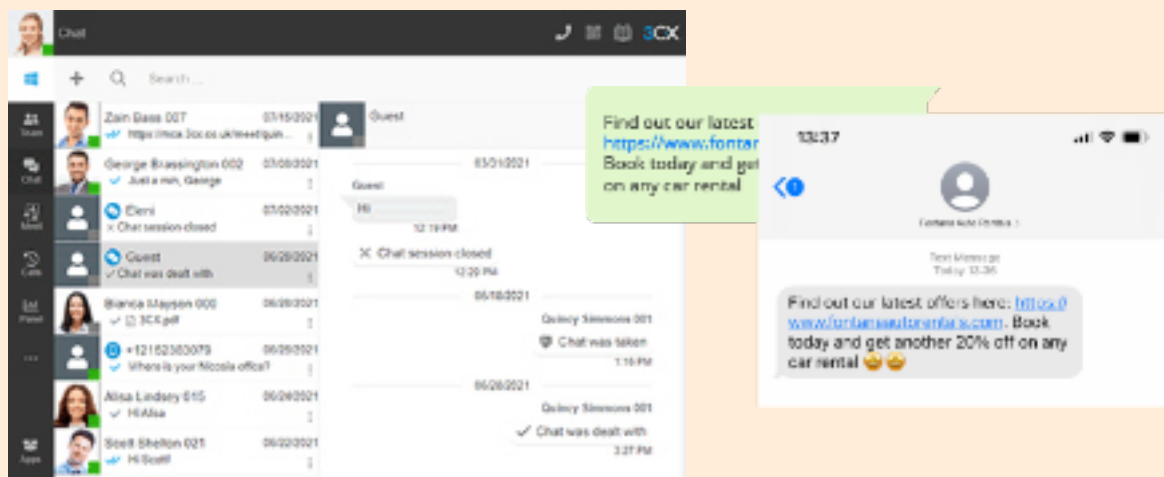
Never miss a call

- Queue incoming calls to specific colleagues or group.
- Call back option to manage overflow during peak times.

Ensure customer service quality

- Train agents during a live call with Listen in and Whisper.
- Integrate with your CRM to know who's calling and to personalise automated greeting.

Unified interface for calls, live chat & messaging



- Add live chat to your website and connect with website visitors in real time.
- Customise your chat box to match your business' brand and needs.
- Explain better by elevating a simple chat to a phone call in one click.
- Customers can call free from the website. No need to copy and paste numbers.

Convenient video conferencing



- Included with 3CX, at no additional cost.
- Simple to create, host and join a meeting.
- Participants can join from their browser. No need to dial numbers or download any video apps.
- Customers can call in or join through your own personalised 3CX Meet link.
- High-quality (HD), real-time video guaranteed by Google's WebRTC.
- Collaborate better by sharing documents, allowing chat and polling.
- Give hands-on troubleshooting & training with remote screen control.

Efficient reporting capabilities



- Monitor agent performance with the built-in reports.
- See longest wait time and abandoned calls.
- Get reports on SLA and call-back statistics.
- Switchboard / wallboard for real-time monitoring of queues.

Ready to upgrade your PBX? Contact us at

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